



## Agenda

<b>8:30-10:00 AM</b>	Registration
<b>9:00-10:00 AM</b>	Coffee and networking with airlines
<b>10:00-10:45 AM</b>	New distribution capabilities. Speaker: Tom Wilkinson, Director of Supplier Services, Concur Technologies
<b>11:00-11:45 AM</b>	Emerging technologies. Speaker: Jennifer Steinke, Associate Director of Global Travel, Pharmaceutical Product Development (PPD)
<b>12:00-1:00 PM</b>	LUNCH
<b>1:15-2:00 PM</b>	Airline Product Updates <i>Moderators: Nicolas Mirman and Carrie Kelly, Senior Consultants, Ailevon Pacific Consulting</i> <ul style="list-style-type: none"><li>• <i>Airline panel:</i></li><li>• <i>Brenda Whalen, American Airlines</i></li><li>• <i>Renata Silva Graver, Delta Air Lines</i></li><li>• <i>Joyce Hobbs, Southwest Airlines</i></li><li>• <i>James Brame, United Airlines</i></li></ul>
<b>2:00-2:45 PM</b>	Airline industry updates and challenges; ICT Air Service Strategies. <i>Speakers: Nicolás Mirman and Carrie Kelly, Ailevon Pacific Consulting</i>
<b>2:45-3:00 PM</b>	BREAK
<b>3:00-4:30 PM</b>	Breakout sessions for travel arrangers only. Topics for discussion and brainstorming provided by attendees. <i>Moderators: Fiona LaPointe, Corporate Travel Manager, Cargill; Brittany Bartel, Corporate Travel Manager, Textron Inc.</i>
<b>4:30 PM</b>	WRAP UP
<b>4:30-6:00 PM</b>	RECEPTION